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Contact: Mike Ringgenberg, Mason Transit Authority Interim General Manager mringgenberg@masontransit.org 360-432-5733

## Schedule Dial-A-Ride through New Mobile App

SHELTON, WA – Mason Transit Authority has launched a ride-scheduling app for its Dial-A-Ride service. Riders can now schedule Dial-A-Ride trips, track arrival times and more from their mobile phone.

Dial-A-Ride is a free, on-demand ride share to most destinations in Mason County. Trips must be scheduled in advance. The shuttle typically picks up several people going to or from similar destinations for shared trips. All COVID-19 safety protocols are followed, and riders must wear masks.

Until the app arrived, users had to schedule Dial-A-Ride trips with a phone call during business hours.

"We're pleased to offer riders a more efficient way to use Dial-A-Ride," said Mike Ringgenberg, interim general manager. "You have 24-hour scheduling access, plus real-time updates when the vehicle is expected at your door."

The app is available through iTunes for iPhones and GooglePlay for Android phones. Search for "Ecolane" and download the free app.

Riders can still schedule Dial-A-Ride by phone, 360-427-5033 or toll free 800-374-3747. Schedulers are available 8 a.m. to 5 p.m.

For more information, go to <u>http://www.masontransit.org/self-service-application</u>.

<u>Mason Transit Authority</u> serves the Mason County community and connects with area transit systems including Grays Harbor Transit, Intercity Transit (Thurston County), Jefferson Transit, Kitsap Transit, Squaxin Island Transit, and Sound Transit, which in turn provides connections to the ferries, Amtrak and Greyhound service. **You can go anywhere from here!** Mason Transit Authority is a partner in the Health & Safety Commitments Program of The American Public Transportation Association.