



JOB POSTING OPEN UNTIL FILLED

TECHNICAL SUPPORT ANALYST

Mason Transit Authority (MTA) is currently seeking a Technical Support Analyst. This position is responsible for maintaining and monitoring end-user workstations and productivity on local area network. Perform a variety of maintenance, software installation, end-user support and training tasks to ensure end-user devices and network performance meet MTA and user requirements. Provide support to staff on all MTA-supported applications. Troubleshoot computer problems, determine source and advise on appropriate action. This position requires cooperative collaboration with out-sourced team. The assignment of specific duties to the Technical Support Analyst will vary depending on the Agency's business needs and individual's expertise and skill set.

The successful applicant must have an Associate Degree in a technology field and two years of related program or transportation experience; or an equivalent combination of education and experience sufficient to successfully perform the essential duties of the job.

The successful applicant must be available to work a variety of schedules, including holidays, days, nights, and/or weekends.

Status: Full-time Exempt

Salary Range: \$46,633 to \$51,418 annually, with an increase upon successful completion of six-month probation.
Six-Month Probation Period begins at the start of training

To apply, visit <https://jobapps.hrdirectapps.com/applicantform/5557>. **Resumes submitted without a completed application will not be considered.**

This recruitment is open until filled. MTA reserves the right and may exercise the option to make a hiring decision at any time. Candidate evaluation will be ongoing.

Mason Transit Authority is an equal opportunity employer and does not unlawfully discriminate on the basis of race, gender, wage, color, religion, national origin, marital status, veterans status, disability status, sexual orientation, or any other basis prohibited by federal, state, or local law.

Please let Mason Transit Authority know if you need accommodations in order to participate in the application process.